



Connected



March 2019

Volume 25, Issue 3

Handicap Accessibility

The Federal Communications Commission (FCC) has rules requiring telecommunications service providers such as Santel to make its services and products accessible to people with disabilities, if such access is available.

These rules implement Section 255 of the Federal Communications Act which requires telecommunications service providers to make their services and devices compatible with peripheral devices and specialized customer premises equipment that are commonly used by people with disabilities, if such compatibility is readily achievable.

Please contact us at 796-4411 for further information or to discuss your accessibility needs and the options we may have to assist you in using our services.



PO Box 67, Woonsocket, SD 57385

Office Hours: 8am-5pm Mon-Fri

www.santel.coop

Email: info@santel.coop 796-4411

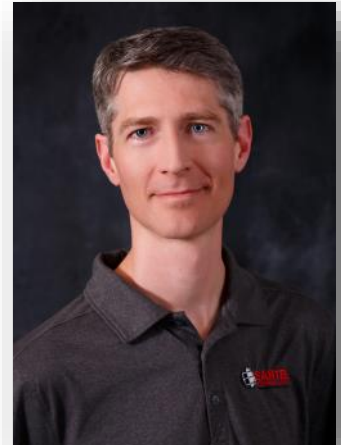
Santel is an equal opportunity provider and employer.

Santel Employee Recognition

These employees were acknowledged in 2018 for milestone service awards. We appreciate all they do to make your cooperative successful!



Jay Ball
Combo Technician
35 Years!



Mike Bamsey
Data Network Supervisor
20 Years!



Ramon Shultz
Tech Solutions Division Manager
10 Years!



Scott Beukelman
Tech Solutions Network Specialist
10 Years!



Jordan Thuringer
Tech Solutions Project Manager
10 Years!

From: Santel Communications <password@santel.net>

To: _____

Your Santel Password will expire today., Please renew

www.password.santel.net/renew [1]

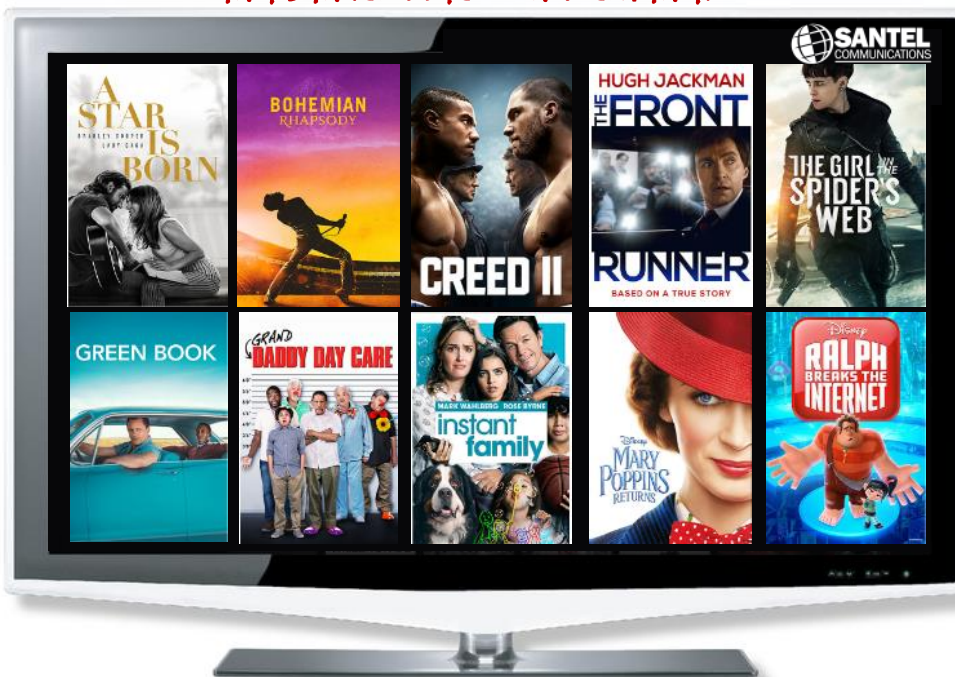
Santel Communications | IT HELPDESK.

Scammers are always lurking around waiting for opportunities to trick people into releasing private information. One recent scam was an attempt by scammers to learn the passwords associated with

Santel email accounts. Unfortunately, some customers did mistake the above email as real and they did respond. One way to detect that an email is fake is to place your mouse's pointer directly above the link in the email (don't click, just hover) and see what real email address is revealed. If it's not a legitimate Santel Communications email then it's definitely fake. Another way to detect fraud is to look for misspelled words or typos...but admittedly the above email was deceptively real looking.

We want to reinforce that Santel will never ask you to give us confidential information via email, and passwords do not expire. While we may occasionally send notices via email, they will be sent from helpdesk@santel.coop or info@santel.coop and we will always recommend you call our office at 796-4411 for assistance.

The weatherman says it'll be cold through March.
Settle in with a cozy blanket, some popcorn,
and Santel Video on Demand!



Directory Additions

ARTESIAN

Ainslie, Timmy 527-2828

PARKSTON

Sly, Kenneth E 928-3717

WOONSOCKET

VonEye, Jordan 796-7580
DBA Farm Bureau Financial Svc Agent



We've Moved!!

Both the Inspiration Network (ch 61) and Game Show Network (ch 122) have been moved from our Premier View Package to our Value View Package so now even more Santel customers can enjoy these popular channels!

Scholarship Deadline

Coming Soon!



High school seniors interested in applying for the 2019 Santel Communications Ray Judy Memorial Scholarship, whose parents or legal guardians are active residential subscribers to Santel in our cooperative territories, are reminded that applications are due in the Santel office by no later than 5pm on Monday, March 25, 2019.

Information on how to apply is available from high school guidance counselors or at www.santel.coop under About Us/In the Community.